

# What to Bring for Your Free AARP Tax Preparation

This year we will scan your documents and give them back to you while you wait. We will prepare your return later and either email you the return or you will return to the library to get your return. In either case you will need to approve the return before we can e-file your return to the IRS and NY State.

Government issued proof of identification - photo ID such as driver's license or passport for taxpayer and spouse if married filing joint return. If taxpayer(s) have a NY Driver License but its information is not included in the return, the NY refund may be delayed.
The <b>COMPLETED</b> 8-page <i>Intake/Interview &amp; Quality Review Sheet</i> . Any incomplete items could result in delays in preparing your tax return. If you have an email address please enter it on page 3, item 1to help our counselors reach you if needed.
Social Security number verification: Social Security cards for you, your spouse and dependents or a Social Security number verification letter issued by the Social Security Administration. <b>Mandatory this year.</b>
An Individual Taxpayer Identification Number (ITIN) assignment letter may be substituted for you, your spouse, and your dependents if you do not have a Social Security number.
Proof of foreign status, if applying for ITIN.
Form 1095-A, if you received health insurance through the Marketplace, i.e., New York State of Health (NYSOH). Not needed if you are enrolled in Medicaid.
Wage and other earning statements (Form W-2, W-2G, 1099-R, 1099-Misc., 1099 NEC) from all sources.
Form 1099-G if you collected unemployment benefit or had a state income tax refund AND itemized deductions last year. You may need to go online to obtain these.
Form SSA-1099 Social Security Benefit Statement.
Interest and dividend statements from banks and brokerage firms (Form 1099 int or div). Your bank may not issue this to you if your interest or dividend is under \$10; in that case bring a copy of your year-end bank statement showing year-to-date interest. Brokerage firms are not required to send you these forms until February 15.
A copy of <u>last year's federal and state returns</u> . If you do not bring your last returns we will not know if you have given us all of the information for items of income, deductions and credits and carryovers of capital losses, contributions, credits and other items. The risk is that something will not be included on your 2020 return.

L	statement showing this information. We cannot accept just a hand-written slip of paper with these numbers.
[	☐ For a married-filing-joint tax return, <b>both spouses must be present to sign the required forms.</b>
[	You <u>may</u> be entitled to an additional CARES Act Stimulus Payment when you file your 2020 tax return. Please bring evidence of the amount of Economic Impact Payment already received which is on Notice 1444 which you should have received in the mail about 15 days after receiving your payment.
	☐ Total paid for daycare provider and the daycare provider's name, address, and tax identifying number such as their Social Security number or business Employer Identification Number.
[	Documentation for Itemized Deductions if you do not want the Standard Deduction. The Federal Standard Deduction is about \$12,400 for singles and up to \$27,400 for a married couple both over 65. The corresponding figures for NY State are about \$8,000 and \$16,000; you can take the Standard Deduction for Federal and itemize for NY. The IRS caps State and Local Taxes at \$10,000 but NY does not have that cap. If you want to itemize you MUST create itemized lists of your deductions: Medical, Taxes, Charitable Contributions. NY still allows deducting "miscellaneous" employee business expenses, moving expenses and safe deposit box rental. We cannot accept bunches of receipts or a number from an earlier tax return as an estimate.
	☐ New for Tax Year 2020, you can deduct up to \$300 charitable cash contributions even if not itemizing. Bring information.
[	☐ If you are self-employed bring an itemized list of self-employment income and related expenses
[	AARP Tax Aide volunteers <b>cannot prepare</b> returns that include rental property, military income, alternative minimum tax, excessive stock transactions or in other situations where volunteers have not been trained.

Adapted from: http://www.irs.gov/Individuals/Checklist-for-Free-Tax-Return-Preparation

Form **13614-C** (October 2020)

Department of the Treasury - Internal Revenue Service

Intake/Interview & Quality Review Sheet

OMB Number 1545-1964

You will need:

• Tax Information such as Forms W-2, 1099, 1098, 1095.

- Social security cards or ITIN letters for all persons on your tax return.
- Picture ID (such as valid driver's license) for you and your spouse.
- Please complete pages 1-4 of this form.
- You are responsible for the information on your return. Please provide complete and accurate information.
- If you have questions, please ask the IRS-certified volunteer preparer.

Volunteers are trained to provide high quality service and uphold the highest ethical standards.

To report unethical behavior to the IRS, email us at <u>wi.voltax@irs.gov</u>

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Part I – Your Personal Inform	nation (If you a	are filing a j	oint return	, enter y	our name	es in the s	ame orde	er as last ye	ear's return)				
1. Your first name			Last n	Last name			Da				Are you a U.S. citizen?  ☐ Yes ☐ No		
2. Your spouse's first name		M.I.	Last n	Last name		Da	Daytime telephone number		r Is you □ Ye	Is your spouse a U.S. citizen?  ☐ Yes ☐ No			
3. Mailing address		•				Apt #	City				State	ZI	P code
4. Your Date of Birth	5. Your job t	title			-	, were you nd perman		abled	Yes 🗌 N		time stud	lent	
7. Your spouse's Date of Birth	8. Your spot	use's job titl	е		•	, was your nd perman	•		Yes 🗆 N		time stud	lent	<del></del>
10. Can anyone claim you or y	our spouse as	a depende	nt? [	Yes	☐ No	☐ Unsu	ıre						
11. Have you, your spouse, or	dependents b	een a victin	of tax rel	ated ide	entity thef	t or been is	ssued an	Identity Pr	otection PIN	۱?		☐ Ye	es 🗌 No
Part II - Marital Status and	l Household	Informati	on										
was your marital status?	I. As of December 31, 2020, what was your marital status?    Married   Married   Married   Never Married   Nev												
<ul><li>2. List the names below of:</li><li>everyone who lived with you</li></ul>	ou last vear <i>(</i> o	ther than vo	our spouse	(دِ				If add	ditional spac	ce is needed	check he	ere 🗌 and lis	st on page 3
anyone you supported but	,	•	•	-)					To be co	mpleted by	a Certifi	ed Voluntee	er Preparer
Name (first, last) Do not enter your name or spouse's name below	Date of Birth (mm/dd/yy)	to you (for example: son, daughter, parent, none, etc)	Number of months lived in your home last year	Citizen (yes/no)	Resident of US, Canada, or Mexico last year (yes/no)	Single or Married as of 12/31/20 (S/M)	Student last year (yes/no)	Totally and Permanently Disabled (yes/no)	Is this person a qualifying child/relative of any other person? (yes/no)	Did this person provide more than 50% of his/her own support?	Did this person have less than \$4,300 of income?	Did the taxpayer(s) provide more than 50% of support for this person? (yes/no/n/a)	Did the taxpayer(s) pay more than half the cost of maintaining a home for this person?
(a) (b) (c) (d) (e) (f) (g) (h) (i) (yes,no,n/a) (yes/no						(yes/no)							
							1						
							1						

Check	appi	opriate bo	ox for each question in each section						
Yes	No	Unsure	Part III - Income - Last Year, Did You (or Your Spouse) Receive						
			1. (B) Wages or Salary? (Form W-2) If yes, how many jobs did you have last year?						
			2. (A) Tip Income?						
			3. (B) Scholarships? (Forms W-2, 1098-T)						
			4. (B) Interest/Dividends from: checking/savings accounts, bonds, CDs, brokerage? (Forms 1099-INT, 1099-DIV)						
			5. (B) Refund of state/local income taxes? (Form 1099-G)						
			6. (B) Alimony income or separate maintenance payments?						
			7. (A) Self-Employment income? (Form 1099-MISC, 1099-NEC, cash, virtual currency, or other property or services)						
			8. (A) Cash/check/virtual currency payments, or other property or services for any work performed not reported on Forms W-2 or 1099?						
			9. (A) Income (or loss) from the sale or exchange of Stocks, Bonds, Virtual Currency or Real Estate? (including your home) (Forms 1099-S,1099-B)						
			10. (B) Disability income? (such as payments from insurance, or workers compensation) (Forms 1099-R, W-2)						
			11. (A) Retirement income or payments from Pensions. Annuities, and or IRA? (Form 1099-R)						
			12. (B) Unemployment Compensation? (Form 1099G)						
			13. (B) Social Security or Railroad Retirement Benefits? (Forms SSA-1099, RRB-1099)						
			14. (M) Income (or loss) from Rental Property?						
			15. (B) Other income? (gambling, lottery, prizes, awards, jury duty, virtual currency, Sch K-1, royalties, foreign income, other property or services,						
			etc.) Specify						
Yes	No	Unsure	Part IV – Expenses – Last Year, Did You <i>(or Your Spouse)</i> Pay						
			1. (B) Alimony or separate maintenance payments? If yes, do you have the recipient's SSN?   Yes   No						
			2. Contributions to a retirement account?      IRA (A)						
			3. (B) College or post secondary educational expenses for yourself, spouse or dependents? (Form 1098-T)						
			4. Any of the following?   (A) Medical & Dental (including insurance premiums)  (A) Mortgage Interest (Form 1098)						
			<ul><li>☐ (A) Taxes (State, Real Estate, Personal Property, Sales)</li><li>☐ (B) Charitable Contributions</li></ul>						
			5. (B) Child or dependent care expenses such as daycare?						
			6. (B) For supplies used as an eligible educator such as a teacher, teacher's aide, counselor, etc.?						
			7. (A) Expenses related to self-employment income or any other income you received?						
			8. (B) Student loan interest? (Form 1098-E)						
Yes	No	Unsure	Part V – Life Events – Last Year, Did You (or Your Spouse)						
			1. (A) Have a Health Savings Account? (Forms 5498-SA, 1099-SA, W-2 with code W in box 12)						
			2. (A) Have credit card or mortgage debt cancelled/forgiven by a lender or have a home foreclosure? (Forms 1099-C, 1099-A)						
			3. (A) Adopt a child?						
			4. (B) Have Earned Income Credit, Child Tax Credit or American Opportunity Credit disallowed in a prior year? If yes, for which tax year?						
			5. (A) Purchase and install energy-efficient home items? (such as windows, furnace, insulation, etc.)						
			6. (A) Receive the First Time Homebuyers Credit in 2008?						
			7. (B) Make estimated tax payments or apply last year's refund to this year's tax? If so how much?						
			8. (A) File a federal return last year containing a "capital loss carryover" on Form 1040 Schedule D?						
			9. (A) Have health coverage through the Marketplace (Exchange)? [Provide Form 1095-A]						
			10. (B) Receive an Economic Impact Payment (stimulus) in 2020?						

Additional Information and Questions Related to the Preparation of	f Your Return
1. Provide an email address (optional) (this email address will not be use	sed for contacts from the Internal Revenue Service)
2. Presidential Election Campaign Fund (If you check a box, your tax or	refund will not change)
Check here if you, or your spouse if filing jointly, want \$3 to go to this	fund ☐ You ☐ Spouse
3. If you are due a refund, would you like: a. Direct deposit $\hfill \square$ Yes $\hfill \square$ No	b. To purchase U.S. Savings Bonds c. To split your refund between different accounts lo ☐ Yes ☐ No ☐ Yes ☐ No
4. If you have a balance due, would you like to make a payment directly	from your bank account?   Yes   No
5. Did you live in an area that was declared a Federal disaster area? $\hfill\Box$	Yes ☐ No If yes, where?
6. Did you, or your spouse if filing jointly, receive a letter from the IRS?	☐ Yes ☐ No
	or other federal financial assistance. The data from the following questions may be used by of financial funding . Your answer will be used only for statistical purposes. These questions
7. Would you say you can carry on a conversation in English, both under	erstanding & speaking?   Very well   Well   Not well   Not at all   Prefer not to answer
8. Would you say you can read a newspaper or book in English?	□ Very well □ Well □ Not well □ Not at all □ Prefer not to answer
9. Do you or any member of your household have a disability?	☐ Yes ☐ No ☐ Prefer not to answer
10. Are you or your spouse a Veteran from the U.S. Armed Forces?	☐ Yes ☐ No ☐ Prefer not to answer
11. Your race?	
☐ American Indian or Alaska Native ☐ Asian ☐ Black or African	n American   Native Hawaiian or other Pacific Islander   White   Prefer not to answer
12. Your spouse's race?	
☐ American Indian or Alaska Native ☐ Asian ☐ Black or African	n American   Native Hawaiian or other Pacific Islander   White   Prefer not to answer
☐ No spouse	
13. Your ethnicity?	lot Hispanic or Latino
14. Your spouse's ethnicity?	lot Hispanic or Latino ☐ Prefer not to answer ☐ No spouse
Additional comments	

#### Privacy Act and Paperwork Reduction Act Notice

The Privacy Act of 1974 requires that when we ask for information we tell you our legal right to ask for the information, why we are asking for it, and how it will be used. We must also tell you what could happen if we do not receive it, and whether your response is voluntary, required to obtain a benefit, or mandatory. Our legal right to ask for information is 5 U.S.C. 301. We are asking for this information to assist us in contacting you relative to your interest and/or participation in the IRS volunteer income tax preparation and outreach programs. The information you provide may be furnished to others who coordinate activities and staffing at volunteer return preparation sites or outreach activities. The information may also be used to establish effective controls, send correspondence and recognize volunteers. Your response is voluntary. However, if you do not provide the requested information, the IRS may not be able to use your assistance in these programs. The Paperwork Reduction Act requires that the IRS display an OMB control number on all public information requests. The OMB Control Number for this study is 1545-1964. Also, if you have any comments regarding the time estimates associated with this study or suggestion on making this process simpler, please write to the Internal Revenue Service, Tax Products Coordinating Committee, SE:W:CAR:MP:T:T:SP, 1111 Constitution Ave. NW, Washington, DC 20224

Opt	ional questions for A	ARP Founda	ation conti	nued			
15.	Your gender?	☐ Male	☐ Female	☐ Transgender	☐ Prefer to self-describe	Prefer not to answer	
16.	Your spouse's gender?	☐ Male	☐ Female	☐ Transgender	☐ Prefer to self-describe	Prefer not to answer	☐ No spouse
17.	7. How many people, including you, are part of you your annual household income.) (select one)		•	ousehold? (Your h	ousehold includes you and t	he number of other people finar	ncially supported by
	☐ 1 (yourself) ☐ 2	□ 3 □	4 🗌 5	☐ 6 or more	☐ Prefer not to answer		
18.	3. We realize that income is a private matter and want to respect that privacy. So rather than ask anything specific about your income, please indicate your annual household income last year. (select one)					e, please indicate	
	☐ \$30,000 or less	□ \$30	0,001 – \$40,0	000 🗆 S	\$40,001 – \$51,000	□ \$51,001 − \$61,000             □	
	□ \$61,001 – \$71,000	☐ \$7 <sup>-</sup>	1,001 – \$82,0	000 🗆 🤄	\$82,001 – \$166,000	☐ \$166,001 or more	
	☐ Prefer not to answer						
19.	Did you save part of your	tax refund las	st year?				
	☐ No refund last year	☐ Yes ☐	□ No □ [	Don't remember	☐ Prefer not to answer		
20.	Do you rent or own your	home?					
	☐ Rent ☐ Own	☐ Neith	ner 🗌 F	Prefer not to answ	/er		

#### **Opportunity to Save Your Refund**

Whether you want to save for an upcoming purchase, unexpected expenses, or things that are important to you, tax time provides a key opportunity to plan for your future financial security.

Last year, around 34,000 Tax-Aide users either deposited some of their refund into a savings account or purchased a \$50 savings bond. If you wish to start or continue saving your tax refund this year, let your Tax-Aide Counselor know.

#### How to Use this Intake Booklet

Welcome to our AARP Foundation Tax-Aide site. This Intake Booklet is one of the primary ways for you to provide information to the volunteer who will prepare your tax return. In addition to any paperwork you brought, this information will help give us a more complete picture of your tax situation and will also allow you to give us permission to take certain actions. Please complete the Booklet in its entirety and take a look at the following information to help you decide if you wish to give your consents and answer certain questions. **Your answers will not affect the preparation of your tax return.** 

**Demographic Questions:** These are questions about you (and your spouse, if filing jointly). The data from these questions are used for statistical and program planning purposes.

Consent to Disclose Tax Return Information to VITA/TCE Tax Preparation Sites. If you had your tax return prepared at this site last year, some of your information (name, address, dependents, payers, etc.) will automatically appear when we prepare your return this time. You can also conveniently have your information available at any other AARP Foundation Tax-Aide or VITA Site. Sign this form if you want your information to be available at any AARP Foundation Tax-Aide or VITA Site you decide to use next year

Consent to Disclose/Use Information to AARP Foundation. Sign this form if you want to allow information from your tax return, including answers to demographic questions, to be provided to the program sponsor – AARP Foundation Tax-Aide – to assist in program development, to help support the funding of this free service and to send you other AARP Foundation program information if requested.

Consent for AARP Foundation to use select tax return information to provide you with additional information about other free AARP Foundation programs or services. AARP Foundation has several valuable free programs and services dealing with income, housing, hunger, volunteering, employment, and more that may be of interest to you. Sign this form if you want to allow AARP Foundation—the charitable affiliate of AARP—to send you information about free programs and services. Your data will not be shared with AARP or AARP's licensed service providers for the purposes of membership marketing or paid offers.

#### Form 15080 (EN-SP)

(July 2020)

Department of the Treasury - Internal Revenue Service

### Consent to Disclose Tax Return Information to VITA/TCE Tax Preparation Sites

#### **Federal Disclosure:**

Federal law requires this consent form be provided to you. Unless authorized by law, we cannot disclose your tax return information to third parties for purposes other than the preparation and filing of your tax return without your consent. If you consent to the disclosure of your tax return information, Federal law may not protect your tax return information from further use or distribution.

You are not required to complete this form to engage our tax return preparation services. If we obtain your signature on this form by conditioning our tax return preparation services on your consent, your consent will not be valid. If you agree to the disclosure of your tax return information, your consent is valid for the amount of time that you specify. If you do not specify the duration of your consent, your consent is valid for one year from the date of signature.

#### Terms

Global Carry Forward of data allows TaxSlayer LLC, the provider of the VITA/TCE tax software, to make your tax return information available to ANY volunteer site participating in the IRS's VITA/TCE program that you select to prepare a tax return in the next filing season. This means you will be able to visit any volunteer site using TaxSlayer next year and have your tax return populate with your current year data, regardless of where you filed your tax return this year. This consent is valid through November 12, 2022.

The tax return information that will be disclosed includes, but is not limited to, demographic, financial and other personally identifiable information, about you, your tax return and your sources of income, which was input into the tax preparation software for the purpose of preparing your tax return. This information includes your name, address, date of birth, phone number, SSN, filing status, occupation, employer's name and address, and the amounts and sources of income, deductions and credits that were claimed on, or contained within, your tax return. The tax return information that will be disclosed also includes the name, SSN, date of birth, and relationship of any dependents that were claimed on your tax return.

You do not need to provide consent for the VITA/TCE partner preparing your tax return this year. Global Carry Forward will assist you only if you visit a different VITA or TCE partner next year that uses TaxSlayer.

Limitation on the Duration of Consent. I/we, the taxpayer, do not wish to limit the duration of the consent of the disclosure of tax return information to a date earlier than presented above (November 12, 2022). If I/we wish to limit the duration of the consent of the disclosure to an earlier date, I/we will deny consent.

Limitation on the Scope of Disclosure: I/we, the taxpayer, do not wish to limit the scope of the disclosure of tax return information further than presented above. If I/we wish to limit the scope of the disclosure of tax return information further than presented above, I/we will deny consent.

#### Consent:

I/we, the taxpayer, have read the above information.

I/we hereby consent to the disclosure of tax return information described in the Global Carry Forward terms above and allow the tax return preparer to enter a PIN in the tax preparation software on my behalf to verify that I/we consent to the terms of this disclosure.

Primary taxpayer printed name and signature	Date
Secondary taxpayer printed name and signature	Date

If you believe your tax return information has been disclosed or used improperly in a manner unauthorized by law or without your permission, you may contact the Treasury Inspector General for Tax Administration (TIGTA) by telephone at 1-800-366-4484, or by e-mail at complaints@tigta.treas.gov.

#### Consent to Disclose/Use Information to AARP Foundation

#### **Federal Disclosure**

Federal law requires this consent form be provided to you ("you" refers to each taxpayer, if more than one). Unless authorized by law, we cannot disclose, without your consent, your tax return information to third parties for purposes other than the preparation and filing of your tax return. If you consent to the disclosure of your tax return information, Federal law may not protect your tax return information from further use or distribution.

You are not required to complete this form to engage our tax return preparation services. If we obtain your signature on this form by conditioning our tax return preparation services on your consent, your consent will not be valid. If you agree to the disclosure of your tax return information, your consent is valid for the amount of time that you specify. If you do not specify the duration of your consent, your consent is valid for one year from the date of signature.

#### Terms:

I/We authorize the AARP Foundation as follows:

- 3 Years-Disclosure: Tax Preparer will disclose the Personal Information to the Software Developer through Software Developer's tax preparation program. The Software Developer will disclose the Personal Information to AARP Foundation.
- 3 Years-Purpose of the Disclosure/Use is for the Software Developer to make available the Taxpayer's Personal Information as entered in the tax return to AARP Foundation in order for it to provide reporting, support and administrative assistance to the tax preparer.

Personal Information: The tax return information that will be disclosed includes—but is not limited to—demographic, financial and other personally identifiable information, about you, your tax return, your sources of income, and any other data that was input into the tax preparation software.

Limitation on the Duration of Consent: I/we, the taxpayer, do not wish to limit the duration of the consent of the disclosure/use of tax return information to a date earlier than three years. If I/we wish to limit the duration of the disclosure/use to an earlier date, I will deny consent.

Limitation on the Scope of Disclosure: I/we, the taxpayer, do not wish to limit the scope of the disclosure of tax return information further than presented above. If I/we wish to limit the scope of the disclosure of tax return information further than presented above, I/we will deny consent.

Primary taxpayer printed name and signature	Date
Secondary taxpayer printed name and signature	Date

If you believe your tax return information has been disclosed or used improperly in a manner unauthorized by law or without your permission, you may contact the Treasury Inspector General for Tax Administration (TIGTA) by telephone at 1-800-366-4484, or by email at complaints@tigta.treas.gov.

## Consent for AARP Foundation to use select tax return information to provide you with additional information about other free AARP Foundation programs or services

#### **Federal Disclosure**

Federal law requires this consent form be provided to you. Unless authorized by law, we cannot use your tax return information for purposes other than the preparation and filing of your tax return without your consent.

You are not required to complete this form to engage our tax return preparation services. If we obtain your signature on this form by conditioning our tax return preparation services on your consent, your consent will not be valid. Your consent is valid for the amount of time that you specify. If you do not specify the duration of your consent, your consent is valid for one year from the date of signature.

#### Terms:

The AARP Foundation Tax-Aide program is one of several free programs or services that AARP Foundation provides in support of low-income and vulnerable older Americans. In addition to Tax-Aide, AARP Foundation offers free programs or services related to Experience Corps (volunteer tutoring teaching children to read), Housing, Hunger, Income, Isolation, Volunteer Engagement, and Workforce and Jobs. Some or all of these programs or services may be relevant to you.

If you would like AARP Foundation to use your tax return information to help determine whether other free AARP Foundation programs or services might be available and relevant to you, and to send you details about how to access these programs or services, please sign and date this consent for the use of your tax return information.

I/We authorize AARP Foundation as follows:

3 Years-Purpose: The purpose of the Use is for AARP Foundation to use your tax return information to determine whether to provide you additional information about other free AARP Foundation programs or services.

Personal Information: The tax return information that will be used includes your contact and personal information (name, address, email address, phone number), age, adjusted gross income, household size and income and refund allocations from your tax return.

Limitation on the Duration of Consent: I/we, the taxpayer, do not wish to limit the duration of the consent of the use of tax return information to a date earlier than three years. If I/we wish to limit the duration of the use to an earlier date, I/we will deny consent.

Primary taxpayer printed name and signature	Date
Secondary taxpayer printed name and signature	Date

If you believe your tax return information has been disclosed or used improperly in a manner unauthorized by law or without your permission, you may contact the Treasury Inspector General for Tax Administration (TIGTA) by telephone at 1-800-366-4484, or by email at complaints@tigta.treas.gov.



Form **14446** 

Department of the Treasury - Internal Revenue Service

(October 2020)

#### **Virtual VITA/TCE Taxpayer Consent**

OMB Number 1545-2222

This form is required whenever the taxpayer's tax return is completed and/or quality reviewed in a non-face-to-face environment. The site must explain to the taxpayer the process this site will use to prepare the taxpayer's return. If applicable, taxpayers must also be advised of all procedures and the associated risk if their data will be transferred from one site location to another site location.

Part I - To be compl	eted by the VITA/TCE site: LOW CON	ITACT MODEL WITH TWO TAXPAYER VISITS			
Site name					
Site address (street, city,	state, zip code)				
Site identification numb	er (SIDN)	Site coordinator name			
Site contact name		Site contact telephone number			
A. Drop Off Site:  security numbers, to the same site contact you if ac   B. Intake Site: Thi and other docume taxpayer's tax re taxpayer, prepa	Form W-2, etc.) to prepare the tax return at the for the quality review and/or signing the conditional information is needed to prepare are smethod includes the taxpayer leaving their ents) at the site in order to prepare and/or queturn information may be sent to another local	des the site <u>maintaining personal identifiable information (social</u> ne same site but at a later time. In this process, you will come back mpleted tax return. The site will explain the method it will use to			
and/or quality re	C. Return Preparation and/or Quality Review Only Site: This site may receive returns from one or more intake sites to prepare and/or quality review returns. This site generally does not take walk-in or appointments from other taxpayers in their location.				
<ul> <li>D. <u>Combination Site:</u> This site prepares returns for other permanent or temporary intake sites as well as assisting walk in and/or appointment only taxpayers within their location.</li> <li>E. <u>100% Virtual VITA/TCE Process:</u> This method includes non face-to-face interactions with the taxpayer and any of the VITA/TCE volunteers during the intake, interview, return preparation, quality review, and signing the tax return. The taxpayer will be explained the full process and is required to consent to step-by-step process used by the site. This includes the virtual procedures to send required documents (social security numbers, Form W-2 and other documents) through a secured file sharing system to a designated volunteer for review.</li> </ul>					

#### Part II: The Sites Process:

Explain how each process will be followed to assist taxpayers remotely. How will the site manage:

#### Scheduling the appointment

Taxpayers will contact a published site appointment line, make on-line appointments through the Tax-Aide Site Locator, or be contacted directly by a Tax-Aide volunteer to set up an appointment after the taxpayer submits a request for service using a web form on aarp.org

#### 2. Securing Taxpayer Consent Agreement

Taxpayer receives a detailed explanation of the intake, preparation, quality review, return approval, efiling and file deletion processes verbally over the phone when initial contact is made and in written form delivered by email sent to the taxpayer or in hard copy picked up at the site. Taxpayer receives a pre-filled 14446, with a written explanation of the 14446, and is instructed to bring the signed 14446 to their scan appointment along with all of their tax documents.

#### 3. Performing the Intake Process (secure all documents)

Taxpayer arrives for their scan appointment, presents photo identification, the signed 14446, and an Intake Booklet (13614-C) completed to the best of the taxpayer's ability. All of the taxpayers documents, photo IDs, Social Security cards, 13614C, 14446 are scanned and taxpayers leaves the site with all hard copy documents. A certified Counselor contacts taxpayer using Google Meet video conference or telephone to conduct a complete intake interview.

#### 4. Validating taxpayer's authentication (Reviewing photo identification & Social Security Cards/ITINS)

Taxpayer ID is verified during the initial scan appointment (step 3 above) and verified again by the Counselor conducting the intake interview. Social Security numbers will be verified verbally and using the required copy of taxpayer's most recent Federal tax return.

#### 5. Performing the interview with the taxpayer(s)

An appointment will be scheduled with the taxpayer for the intake interview. The intake interview will be conducted by a certified Counselor by telephone.

#### 6. Preparing the tax return

Each return will be prepared by a certified Counselor with restricted access to the taxpayer's scanned document files. Access to the electronic files will be restricted to view only; the Counselor will be unable to copy, print, share, or download the files. All returns will be prepared using TaxSlayer Pro Online software over a secure Internet connection. The Counselor will contact the taxpayer by telephone to resolve any questions that arise during preparation of the return.

#### 7. Performing the quality review

A second certified Counselor will quality review the return, contacting the taxpayer by telephone to conduct a QR interview and referencing the taxpayers scanned documents files. The Quality Reviewer's access to the scan files will be restricted to view only; the Quality Reviewer will be unable to copy, print, share, or download the files.

8. Sharing the completed return The completed return and 8879 will be saved to a secure folder on the site's Tax-Aide Google Drive, that folder will be shared with the taxpayer using a unique link that allows taxpayer access only to the folder containing their information. Taxpayer will be unable to see or access any other data. Taxpayer will be contacted by a Counselor via phone. Counselor will review the return with the taxpayer (and spouse, if married), answer any questions taxpayer may have, make any corrections that may be necessary and explain the 8879. Taxpayer will be given an appointment to return to the site.

#### 9. Signing the return

When the taxpayer returns to the site, they will receive an explanation of the 8879 and be asked to sign. Once Counselor sees the taxpayer sign 8879, the Counselor will mark the return COMPLETE in TaxSlayer.

#### 10. E-filing the tax return

The return will be e-filed within 24 hours of taxpayer signing the Form 8879. Any e-file rejection will be addressed with the taxpayer via telephone. All of the taxpayer's scanned document files, including the signed 8879, will be deleted within 48 hours of the return being accepted or 14 days following original receipt of the scanned files, whichever occurs first.

Page three of th	Page three of this form will be maintained at the site with all other required documents.					
Part III: Taxpay	ver Consents:					
Request to Revi	ew your Tax Return for Accuracy:					
select free tax propersional informat accurately prepar	• •	he site will make th them to rate our VI turn included as pa	ne necessary corrections. IRS does not keep any ITA/TCE return preparation programs for rt of the review process, it will not affect the			
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l am agreeing to i	use this site's Virtual VITA/TCE Process		☐ Yes ☐ No			
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Date of birth	Last four digits Social Security/ITIN number	Date of birth	Last four digits Social Security/ITIN number			
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